



Wisdom for the winter

Planning on getting a new boiler installed? Then be sure to take into account the advice of AC Wilgar first...

Founded by Billy Wilgar in 1985 as a local plumbing and heating company, AC Wilgar has now carved itself a significant niche within the high-quality, one-off domestic boiler installation market.

AC Wilgar has won the heating and ventilation magazine *H&V News*' Domestic Installer of the Year award three times in the last 10 years, and in 2010 won the Service & Maintenance Initiative award, too.

When planning a new boiler installation, it is important to have confidence in the company you choose. This is a major purchase for any home and it's vital that the quality of the installation and after-sales care is of the highest standard possible. In recent years, plumbers have received bad press. However, to assure

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customers that AC Wilgar is not one of the rogue companies as is often seen in the media, we always try to go that extra mile.

Here are some tips to help ensure that your installation is carried out both competently and professionally:

- Check how long the company or business has been in operation and look for any online customer feedback on their service.
- Get a quotation – not an estimate – detailing all aspects of the proposed work, such as, boiler model, warranty period and payment terms.
- Ensure that your system is fully power flushed to remove all existing sludge in order to prolong the life of the new boiler.
- Double-check that the company is registered with the relevant governing body – i.e. on the Gas Safe Register for gas installations.



- Ensure that all electrical works are carried out to current Part P building safety regulations.
- Check that you will receive a genuine after-sales service and that it includes 24-hour emergency assistance.
- Make sure that a Benchmark certificate is completed and left in your possession upon completion of the installation: if not, this could affect your warranty.
- Do not part with any money until you have received an invoice from the company.



FOR MORE INFORMATION
To request a survey or a quote, call us on **01689 891011** or visit us online at **www.acwilgar.co.uk**